

VetScan® i-STAT® 1 Software Update

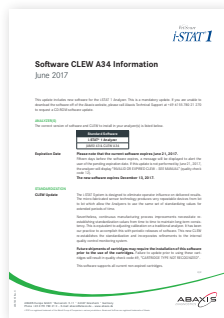
June 2017

Dear Valued i-STAT® 1 Customer,

Enclosed you will find information on the June 2017 software update for your i-STAT® 1 Analyzer(s). It is necessary to update the Analyzer software to CLEW A34 in order to maintain long-term consistency and performance. ***The CLEW A33 software currently installed on your analyzer will expire June 21, 2017.***

Please do the following:

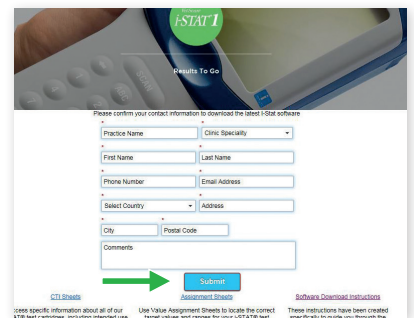
A
Review the "Software CLEW A34 Information" on the next page.



B
Go to <http://vet.abaxis.com/istatsoftware.html> and click on the link "Software Download Instructions"



C
Go to the same URL as in Step B, fill in your information, and click "Submit".



If you have any questions about performing this software update, please contact Abaxis Technical Support at phone +49 6 155 780 21 270 or via E-mail under techsupport@abaxis.de

Thank you for your continued support of the i-STAT® 1 System.

Sincerely,

your Support Team
ABAXIS Europe GmbH

Software CLEW A34 Information

June 2017

This update includes new software for the i-STAT 1 Analyzer. This is a mandatory update. If you are unable to download the software off of the Abaxis website, please call Abaxis Technical Support at +49 6155 780 21 270 to request a CD-ROM software update.

ANALYZER(S)

The correct version of software and CLEW to install in your analyzer(s) is listed below.

Standard Software
i-STAT® 1 Analyzer
JAMS143 & CLEW A34

Expiration Date

Please note that the current software expires June 21, 2017.

Fifteen days before the software expires, a message will be displayed to alert the user of the pending expiration date. If this update is not performed by June 21, 2017, the analyzer will display “INVALID OR EXPIRED CLEW – SEE MANUAL” (quality check code 12).

The new software expires December 13, 2017.

STANDARDIZATION

CLEW Update

The i-STAT System is designed to eliminate operator influence on delivered results. The micro-fabricated sensor technology produces very repeatable devices from lot to lot which allow the Analyzers to use the same set of standardizing values for extended periods of time.

Nevertheless, continuous manufacturing process improvements necessitate re-establishing standardization values from time to time to maintain long-term consistency. This is equivalent to adjusting calibration on a traditional analyzer. It has been our practice to accomplish this with periodic releases of software. This new CLEW re-establishes the standardization and incorporates refinements to the internal quality control monitoring system.

Future shipments of cartridges may require the installation of this software prior to the use of the cartridges. Failure to update prior to using these cartridges will result in quality check code 69, “CARTRIDGE TYPE NOT RECOGNIZED”.

This software supports all current non-expired cartridges.